



# CARE TEAM IS "HEAR" TO HELP



**CUSTOMER SERVICE**

**OUR CARE TEAM IS YOUR FAMILY'S  
HEARING PARTNER FOR A LIFETIME.**



**AWARENESS & INFORMATION:** Our Care Team will listen, empower and educate you before you head to an Audiologist. You are in control of your hearing journey.



**YOU NEED THE RIGHT AUDIOLOGIST FOR YOU:** Location, bedside manner and personalities need to be a good match for you.



**AFFORDABILITY IS KEY.** Our Care Team wants to help you review insurance and your budget to review the best plan including hearing technology in case they're recommended by your audiologist.



**CONNECTION & COMMUNICATION** is the key to you living your best life! Our Care Team will listen talk to you about your lifestyle and more. **OUR GOAL IS YOU LIVE YOUR BEST LIFE!**

**Please do not go to an Audiology appointment without consulting your Care Team Partner first!**



# CARE TEAM IS "HEAR" TO HELP



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FOR A LIFETIME.**

- +** **DID YOU KNOW?** Over 500 Million People worldwide have a disabling hearing loss, but only 10% are getting the help they need?
- +** Untreated hearing loss can lead to memory loss, depression and feelings of isolation.
- +** Many think hearing aids aren't affordable. Because of the increased demand, there are many ways you can afford hearing aids and also get great technology.
- +** Most people go into their Audiology appointments unprepared and leave feeling more confused than before. Our Care Team will prepare you and educate you so YOU are in control of your hearing!

**Please do not go to an Audiology appointment without consulting your Care Team Partner first!**

# WE NEED TO BOOK YOUR CHILD'S FULL HEARING CHECK UP

1

What bothers me the most about my hearing loss?

2

What type of Audiologist do I want?

3

What are the things I want to hear the most? What do I miss?

4

What do I want out of a hearing aid?

5

Am I ready to take the next steps to live life to the fullest again?

JOIN OUR #HearTheMusic Movement  
[www.SongsForSound.org](http://www.SongsForSound.org)



**Songs for Sound, Inc. a 501c3 Charity**

# YOUR CHILD NEEDS REFERRED TO AN AUDIOLOGIST



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- +** **AWARENESS & INFORMATION:** Our Care Team will listen, empower and educate you before you take your child to an Audiologist.
- +** **YOU NEED THE RIGHT AUDIOLOGIST FOR YOU:** Location, bedside manner and personalities need to be a good match for you & your child.
- +** **AFFORDABILITY IS KEY.** Our Care Team will review your health plan and make sure cost is **NOT** a factor in getting your child the help they need.
- +** **A MILD hearing loss can cause a child to miss up to 40% of classroom instruction. Hearing loss effects literacy outcomes and more. Let us help you & your child TODAY.**

**Please do not go to an Audiology appointment without consulting your Care Team Advocate first!**



**Songs for Sound, a 501c3 Charity**

# **THE CARE TEAM IS READY TO SCHEDULE YOUR CHILD'S AUDIOLOGY APPOINTMENT**



**YOU NEED A CARING, CHARITY PARTNER  
TO HELP YOU ON THIS JOURNEY**

*There are two ways for you to book an appointment:*



**via Phone Call**

Our Care Team will contact you and set up the appointment or you can reach the Care Team Leader, Brandon, at 815.212.973



**via Email**

Email Brandon at [bmccline@songsforsound.com](mailto:bmccline@songsforsound.com)  
or Lindsay at [lroberts@songsforsound.com](mailto:lroberts@songsforsound.com)

**PEDIATRIC AUDIOLOGY CLINICS:  
WE HAVE GREAT, REPUTABLE CLINIC PARTNERS ALL  
OVER MIDDLE TENNESSEE. WE WILL MATCH YOU &  
YOUR CHILD TO THE RIGHT AUDIOLOGIST**